

F U L L S E R V I C E E X P E R T I S E



R O H D E & S C H W A R Z S E R V I C E C E N T E R





DIRECT FROM THE SOURCE

As the manufacturer, we know our equipment better than anyone else. And as the manufacturer, we provide the most qualified, responsive service available anywhere. Simply put, nobody cares more about our users than we do, and nobody knows our equipment better than we do.

Our OEM expertise means extreme accuracy, backed by repeatable, tested and audited procedures. Our OEM commitment means sensitivity to your needs, customized service programs, and a high level of added-value support. It all adds up to more uptime and lower cost of ownership.

*A full range of spare parts
is in stock at our facility
in Columbia, MD*



*As the OEM, we know
our products better
than anyone else*

SUPERIOR SUPPORT

Support is a key element in our value proposition. Not only do we make some of the world's most accurate equipment, we go the extra mile to make sure you get maximum value from it. This includes free Call Center support — and when you call us, you can be sure of reaching a thoroughly qualified engineer. If you need on-site help, our field engineers will provide it. We even offer on-site calibration. We also provide tutorials and training at every level. We're personally involved in your success, and it shows



*Your equipment is serviced
at our Maryland facility*

SERVICE CENTER

In Columbia, MD we have a generously equipped and staffed service center for the maintenance, repair and calibration of Rohde & Schwarz instruments. This expanded facility has a complete stock of spare parts and the full suite of test and calibration instrumentation, ensuring fast turnaround and minimum downtimes.

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THE
SOLUTION

When you
Rohde &
you get
equipment
and support
second
You get
low overall
owners
the right
for you



*We'll consult
on your needs*



*We provide thoroughly
qualified, hands-on
service and support*



FLEXIBLE OPTIONS

We offer a full range of service options, from prepaid service plans to service per incident on a pay-as-you-go-basis. You can buy all services at the point of sale, and we'll be happy to create a service program for your specific needs. All of our standard service products are priced all-inclusive – that means servicing, parts, labor, shipping, reporting, tracking and consulting are included. Service becomes transparent, with no hidden follow-on costs.



We do calibrations with fast turnaround from our Maryland facility, or on-site

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THE RIGHT SOLUTION

When you choose Rohde & Schwarz you get world-class equipment, and service and support that are second to none. You get superior ROI, low overall cost of ownership, and the right solution for your needs.

Get all your Rohde & Schwarz service and support from a single source – Rohde & Schwarz



We'll consult with you on your needs

LET US KNOW HOW WE CAN HELP YOU

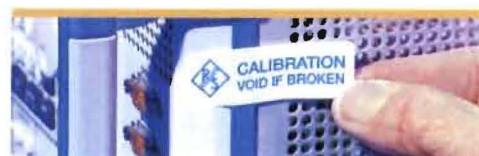
Nobody knows our products like we do, and nobody can support them like we can. We have the OEM expertise, and we have the OEM commitment to your success with our products. We'd like the opportunity to show you what we mean.

Prompt response, fast returns, and low downtime



Let us know how we can help you. We'll craft a solution that fits your needs.

**Give us a call.
1-888-837-8772**



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